

## Information note for members and clients

## COVID19 briefing note

In response to the situation caused by COVID-19, we would like to inform you that the BME Group successfully activated its Business Continuity Plan on 10 March, which established certain measures aimed at minimising staff exposure, such as means of remote connection and various alternative geographical locations.

**BME** is fully prepared to continue operating all its services as normal and guarantee their correct provision throughout the period that is necessary, as it has been doing since the aforementioned Plan was activated.

Additionally, we inform you that BME is in permanent contact with all the relevant authorities and is constantly monitoring the situation, in order to adapt these measures to the different changes that may occur.

Please, go to the webs of BME Group if you are a member or client of any of our services for contact details.

Finally, to contact **BME** for general enquiries, please through email address: <a href="mailto:comunicacioncorporativa@grupobme.es">comunicacioncorporativa@grupobme.es</a>