

# 1. BME AND CORPORATE SOCIAL RESPONSIBILITY



BME is the operator of the stock markets and financial systems in Spain. A public limited company (sociedad anónima), it has been listed since 14 July 2006, forms part of the FTSE4Good IBEX® index and since its inception has been a benchmark in the sector in terms of solvency, efficiency and profitability. [G4-7]













Since 2007, to coincide with the publication of the call to the Ordinary General Shareholders' Meeting, the Company provides shareholders with a Corporate Social Responsibility Report covering the activities of Bolsas y Mercados Españoles, Sociedad Holding de Mercados y Sistemas Financieros, S.A. (BME or the Company) and its subsidiaries during the year and their impact on sustainability.

The preparation of this Corporate Social Responsibility Report demonstrates the importance that the surroundings have for the Company. The report discloses all relevant information on financial and non-financial issues affecting the Company's activities with the utmost transparency, using one of the internationally accepted methodologies for this purpose, the Global Reporting Initiative (GRI).

The Board of Directors, within the scope of its competencies, at its meeting on 21 March 2017, approved the Corporate Social Responsibility Report corresponding to 2016, which contained a list of the basic contents of GRI G4 and their location therein, and at its meeting held on 19 March 2018, the Report corresponding to 2017, which has been prepared in accordance with the Core option established in GRI G4.

This Corporate Social Responsibility Report for 2017 is complemented with the Annual Report (which includes the [Annual Corporate Governance Report](#), the [Annual Director Remuneration Report](#) and the report on the [Activities of the Board of Directors and its Committees for 2017](#)).

MAIN KEY PERFORMANCE INDICATORS OF BME CONCERNING CORPORATE SOCIAL RESPONSIBILITY.

 <b>Economic</b>	 <b>Environmental</b>	 <b>Social</b>
 Economic value generated: <b>320.9 million euros</b> [-1.77% vs 2016]	 Internal energy consumption (consumption of electricity and natural gas): <b>35,127.89 GJ</b> [-5.67% vs 2016]	 Economic value distributed to stakeholders: <b>309.1 million euros</b> [-3.31% vs 2016]
 Shareholder remuneration paid through dividends: <b>149.6 million euros in dividends</b> [-7.40% vs 2016]	 Indirect greenhouse gas emissions associated with the consumption of electricity, business trips by plane and train, and the transportation of employees to the workplace by private vehicle: <b>3,843.50 t de CO<sub>2</sub></b> [+20.23% vs 2016]	 Ratio of training hours received per employee: <b>14.17 hours per employee</b> [+18.70% vs 2016]
 <b>Improvement and diversification of services for Users:</b> News services provided through BME Intech and BME Regulatory Services, as well as the BME 4Companies initiative [More information in section 7.3 of this Report]	 Environmental protection expenses and environmental investments: <b>525 thousand euros</b> [-8.65% vs. 2016]	 Financing through the markets: <b>40 billion euros</b> in new investment flows [+39% vs 2016]

## Stakeholder engagement

[G4-24, G4-25]

The Company has identified, in accordance with the relevant criteria for the Company and its activities, five stakeholder groups which are the users of its services, its shareholders, company employees, service providers and society at large.

The needs and priorities of these stakeholders have been taken into account to establish BME's principles and guidelines of conduct (see the section on "Responsible management model").

With the aim of strengthening a constructive relationship with its stakeholders, BME maintains channels of communication that allow the Company to respond to their expectations. BME establishes the frequency in relation to its main stakeholders, depending on business needs.

Through the approval of this report, the Board of Directors addresses those relevant issues that have arisen from the Company's dialogue with its stakeholders and the departments involved in their relationship with the latter. In particular, this Corporate Social Responsibility Report has been prepared based on the materiality analysis previously performed in which the most relevant aspects for the Company and its stakeholders have been identified, covering, among others, economic, social and environmental issues.



### EMPLOYEES

**93.80 %** of BME's employees' **contracts are permanent**



### USERS

Eighth exchange in the world, with **€40 billion in** new investment flows



### SUPPLIERS

**90.11%** of BME's suppliers are local



### SOCIETY

**25%** of the value of Spanish shares are held by Spanish households



### SHAREHOLDERS

**95.22%** of BME's shareholders are non-controlling shareholders